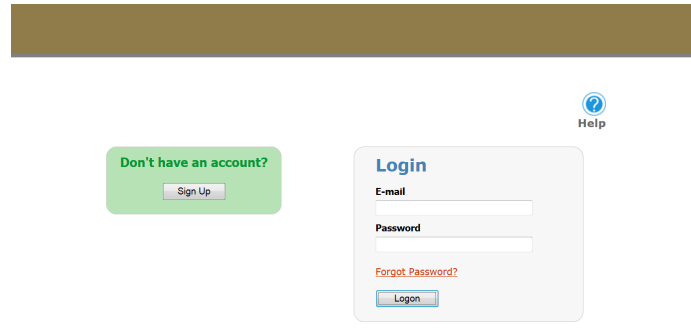
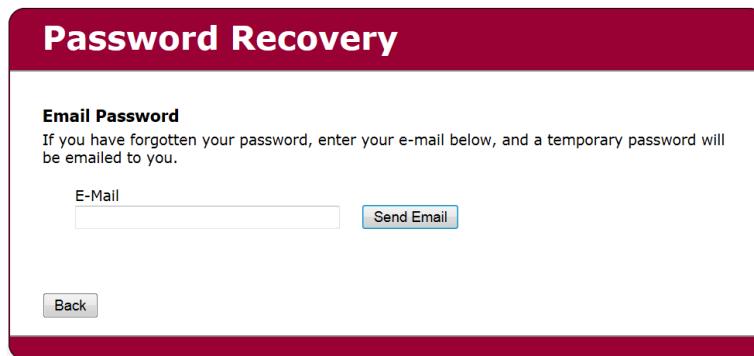


# FAQs - Online Parent Account Password Reset

1. Visit [studentquickpay.com/cssd](http://studentquickpay.com/cssd) and enter your email address under “E-mail.” Then click “Forgot Password.”



2. After clicking “Forgot Password,” you will see the screen below. Enter the email address again and click “Send Email.”



3. You will receive an email as seen below:

From: StudentQuickPay.com [mailto:do.not.reply@studentquickpay.com]  
Sent: Tuesday, October 01, 2013 10:15 AM  
To: XXXXX  
Subject: Password Reset - StudentQuickPay Online Payment

Your password for the StudentQuickPay online payment site has been requested to be reset.

Please click the link below to reset your password:

<https://www.studentquickpay.com/CSSD/RecoverAccount.aspx?req=EE318D8B-6C81-4BCE-9D26-18BF6A8D7918>

4. Click the link in the email and you will be re-directed to the screen below:

## Reset Password

**Create a new password**  
You have requested your password to be reset. Please enter a new password below. If you do not want to reset your password, close this page and continue to use your existing password.

Name on account:

**New Password:**

**Confirm new password:**

5. Enter your preferred new password and re-enter it again under “confirm new password.”
6. Click “Reset Password”

**Your password is now re-set.**